Twenty-Five Minutes Older
Frequently Asked Questions (FAQ)

Is *Twenty-Five Minutes Older* for 2017 exactly the same as *Twenty-Five Minutes Older* for 2016?
Twenty-Five Minutes Older for 2017 is a new rendition, with a greater emphasis on its parallel structure, the crisscrossing of the protagonists' stories, and echoing Mr Liu's omniscient treatment. This new rendition is commissioned by Art Basel and supported by MGM Resorts Arts & Culture.

TICKET BOOKING

What are the running dates and running times for *Twenty-Five Minutes Older*?
Trams will be running continuously during the day from 11am to 9pm. Please refer to the schedule lower down in this section. This public art project will welcome you on board from March 20 to March 28.

How much and where do I book my ticket?
The tram trip is free! Please pre-registrer via ticketflap.com/artbasel25mins as of March 7 on a first come first served basis.
During the Art Basel show from March 21-25, you can also book your ticket at the *Twenty-Five Minutes Older* information desk located on Level 3 concourse, HKCEC.

How many people can be admitted for each ticket?
Each ticket admits one person only. Your ID must match the name on the ticket.

Can I buy more than 1 ticket?
Each person can purchase 2 tickets with their Ticketflap account. Please enlist a friend or family to register another Ticketflap account to purchase more tickets.

I have a large corporate/public group, can I register as a group?
We apologise, group bookings is by invitation only.

What is the capacity for each ride?
A maximum of 17 passengers are allowed on each ride.

Can I get on more than 1 tram?
Yes you may. Every route has a different view due to the landscapes along each route.

How do I retrieve or pick up my ticket? Do you get a physical ticket?
Upon a successful registration, please check your email for a confirmation email. You will get a pdf ticket including your name and a single-scan QR code. It is crucial for you to download the ticket: either print out a paper copy or save a copy on your smartphone to show for boarding.

Can I walk in to sign up at the tram station?
Due to concerns of congestion and inconvenience to the public, on the spot ticketing is not possible.

What is the schedule of the trams?
The tram schedule below is an estimate only. As trams may arrive ahead of schedule, please arrive **at least 15 minutes** before your scheduled tram.

Route 1 Western Market Terminus (WMT)		Route 2 Wan Chai Luard Rd. -east bound- (41E)		Route 3 Wan Chai Swatow St. -west bound- (58W)
Departure		Departure		Departure
11:10		11:35		12:10
12:00		12:25		13:00
12:50		13:15		13:50
13:40		14:05		14:40
14:30		14:55		15:30
15:20		15:45		16:20
16:10		16:35		17:10
17:00		17:25		18:00
17:50		18:15		18:50
18:40		19:05		19:40
19:30		19:55		20:30
20:20		20:45		21:20

Can I change the name on the ticket or ticket schedule?
You cannot change the ticket schedule. However, you can change the name of the ticket holder back at your Ticketflap account. Once changed, any other names associated with this ticket (downloaded or not) will be removed from the registration system. You must download the new ticket with the changed name in order to enter the event.

Can I bring my kid or baby?
A camera obscura is a pitch-dark environment. The ride is not suitable for children under 5. Adult companionship is advised for children under 15.

Is wheelchair access possible?
Regretfully, trams are not outfitted for wheelchair access. The art journey is however a multi-sensorial experiecne. Passengers with visual, hearing impairment and other special needs are welcome to take a ride.

Can I bring a pet?
No pet is allowed according to rules and regulations set by the Hong Kong Tramways.

If I missed my tram, can I get another ride at another time?
If you missed your tram, you will need to book a new ticket again on the booking website. Due to overwhelming demand, we cannot allow you to board the next tram if you missed yours. As trams may arrive ahead of schedule, please arrive **at least 15 minutes** before the scheduled time.

TRAM JOURNEY

Are there special rules to abide by for this special tram journey?
While aboard the trams, passengers should observe the regular rules and regulations set by the Hong Kong Tramways: hktramways.com/en/notice-to-passengers

How many routes and how long is the journey?
There are 3 routes in total:
1) Route 1: Approximately 25 minutes from Western Market Terminus, Sheung Wan to 41E Station Luard Road, Wan Chai
2) Route 2: Approximately 36 minutes from 41E Station Luard Road, Wan Chai loop through Causeway Bay back to 58W Station Swatow Street, Wan Chai
3) Route 3: Approximately 25 minutes from 41E Station Luard Road, Wan Chai to Western Market Terminus, Sheung Wan

Are there seats available?
The art journey is on the upper level of the tram. Tatami seating is available for all passengers.

Is there air-conditioning?
Trams do not have air-conditioning. However, a ventilation system is in place. Kindly check the weather on the day of your scheduled ride and dress appropriately.

Can I get off at any time?
There will be **no midway stops**. Passengers will get off at the final destination of each route. These are rules set by the authorities to ensure the safety and smooth flow of the project.

Will there be any refreshments on board?
No refreshments will be served or allowed on the tram as regulated by the authorities.

What happens if there is too much traffic and trams are running behind schedule?
Trams are likely to be caught by traffic during rush hours. We will have staff members to coordinate lines at stops.

TO & AWAY FROM THE STATIONS

When should I arrive at the tram station?
As trams may arrive ahead of schedule, please arrive **at least 15 minutes** before your scheduled tram.

Where are the tram stations?
There are only 2 stations for any route: **The Pawn**, Wan Chai (either Luard Road or Swatow Street depending on the route) & **Western Market Terminus** at Sheung Wan.

How do I get to The Pawn?
You may find the precise directions via the internet to 62 Johnston Road, Wan Chai. General directions are as follows: Wan Chai is the closest MTR station to The Pawn. Take exit B to ground level. Immediately take a right and keep walking straight until your destination. Look out for a heritage looking building with a large title "The Pawn". Look out staff wearing *Twenty-Five Minutes Older* T-shirts.

How do I get to the Western Market?
You may find the precise directions via the internet to 323 Des Voeux Rd Central, Sheung Wan. General directions are as follows: Sheung Wan is the closest MTR station to the Western Market. Take exit B to ground level. Immediately take a right and keep walking straight until your destination. Look out for staff wearing *Twenty-Five Minutes Older* T-shirts.

How do I get back to Art Basel?
From The Pawn, you may find the precise directions via the internet to Hong Kong Exhibition and Convention Centre (HKCEC). General directions are as follows: please head towards the Wan Chai MTR Station Exit A3 and look for a pedestrian bridge that will take you directly to the HKCEC. The journey on foot is approximately 15 minutes. The Art Basel show will exhibit at the HKCEC from March 21 to March 25.

From Western Market Terminus, Sheung Wan, we have arranged a shuttle bus to take you back to the Art Basel show at HKCEC. Our staff members will guide you to the shuttle bus when you alight from the tram.

《二十五分鐘後》
常見問題

預訂門票

電車項目《二十五分鐘後》會在哪些日期及時間行駛？
電車於每日早上 11 時至晚上 9 時不停來回行駛。請參閱本節較後部分所列出的時間表。這個公共藝術項目將於 3 月 20 至 28 日舉行，歡迎你坐上電車，經歷一段光影旅程。

我可以在哪裏預訂門票及費用為何？
電車旅程是免費的。請登入 www.ticketflap.com/zh/artbasel25mins 預先登記。門票數量有限，先到先得。

每張門票可供多少人入場？
每張門票只可供一人入場。你在身份證明文件上的姓名必須與門票上的姓名一致。

我可以購買超過一張門票嗎？
每人可透過其 Ticketflap 賬戶購買兩張門票。如欲購買更多門票，你可邀請你的朋友或親人另行登記一個 Ticketflap 賬戶。

如屬大型公司／公共團體，能否以團體名義進行登記？
很抱歉，團體預訂門票只限獲邀請團體使用。

電車旅程每次可容納多少名乘客？
電車旅程每次最多可容納 17 名乘客。

我可以參與超過一次電車旅程嗎？
可以。由於每段路線的街上光景不同，每段路線的風景也各有不同。

我如何取得或拿取門票？我是否會獲得一張實際的門票？
成功登記後，請查閱你的電子郵箱，並收取確認電郵。你會收到一張 PDF 檔案的門票，門票上列有你的姓名及一個 QR 碼。你必須下載門票：把門票列印出來或儲存在智能電話內，在登車時向大會工作人員展示。

我能否直接前往電車站進行登記？
考慮到交通擠塞及對公眾人士造成不便的因素，你不能在電車站即場預訂門票。

電車行駛的時間表為何？
下列電車時間表僅屬預計時間而已。由於電車可能會較原定時間提早到達車站，請於預計電車到達時間提早**至少 15 分鐘前**抵達車站。

路線 1		路線 2		路線 3
西港城總站 (WMT)		灣仔盧押道 - 東行線 - (41E)		灣仔汕頭街 - 西行線 - (58W)
離開時間		離開時間		離開時間
11:10		11:35		12:10
12:00		12:25		13:00
12:50		13:15		13:50
13:40		14:05		14:40
14:30		14:55		15:30
15:20		15:45		16:20
16:10		16:35		17:10
17:00		17:25		18:00
17:50		18:15		18:50
18:40		19:05		19:40
19:30		19:55		20:30
20:20		20:45		21:20

我能否更改門票上的姓名或門票時間？
你不能更改門票時間。不過，你可登入 Ticketflap 更改門票持有者的姓名。姓名一旦更改，與該門票（不管是否已經下載）相關的任何其他姓名將會從登記系統中移除。你必須下載列有已更改姓名的新門票，方可參與活動。

我能否攜帶小童或嬰兒同行？
電車上層的相機暗室是一個全黑環境，不適合 5 歲以下小童進入。我們亦建議 15 歲以下兒童須由成人陪同參與活動。

電車可供輪椅上落嗎？
很抱歉，電車沒有供輪椅上落的裝置。不過，這個藝術旅程是多種感官的體驗，歡迎視障、聽障及有其他特殊需要的人士參與。

我能否攜帶寵物同行？
按照香港電車的規定，乘客不准攜帶寵物上車。

如果錯過了我預訂的電車，我能否在另一個時間登上另一班次的電車？
如果你錯過預訂的電車，你須登入預訂門票的網站重新預訂門票。鑒於需求甚大，我們無法讓錯過電車的乘客登上下一班次的電車。由於電車可能會較原定時間提早到達車站，請於預計電車到達時間的**至少 15 分鐘前**抵達車站。

電車旅程

2017 年舉辦的項目《二十五分鐘後》是否與 2016 年的《二十五分鐘後》完全一樣？

2017 年舉辦的項目《二十五分鐘後》是一個全新演繹，由巴塞爾藝術展委託創作，並獲美高梅國際酒店集團藝術與文化鼎力支持。兩架電車將在九天的旅程中帶領參加者在流動的藝術裝置上穿梭香港島。

參與這次獨特的電車旅程時，是否需要遵守任何特別規則？

乘客登上電車時必須遵守香港電車所訂的一般規則及規定。
www.hktramways.com/tc/notice-to-passengers

電車旅程共有多少條路線？每條路線需時多久？

電車旅程共有三條路線：

1) 路線 1：由上環西港城總站至灣仔盧押道 41E 電車站，全程約 25 分鐘
2) 路線 2：由灣仔盧押道 41E 電車站出發，環繞銅鑼灣，再返回灣仔汕頭街 58W 電車站，全程約 36 分鐘
3) 路線 3：由灣仔盧押道 41E 電車站至上環西港城總站，全程約 25 分鐘

電車上是否設有座位？

這個藝術旅程會在電車的上層進行，並會為所有乘客提供座位。

電車上有沒有空調裝置？

電車上沒有空調裝置，但設有通風系統。請查看你參與活動當日的天氣情況，穿著合適的衣服。

我可以隨時下車嗎？

電車將**不設中途站**。乘客須於每段路線的終點站下車。這是有關當局所訂的規則，以確保項目能安全及順利進行。

電車上有沒有茶點供應？

按照有關當局的規定，車廂內不可提供茶點或飲食。

若果交通擠塞，電車未能按原定時間行駛，那怎麼辦？

電車很可能會在繁忙時間遇上交通擠塞的情況。我們將調派工作人員在各車站協調參加者排隊。

前往及離開車站

我應該在甚麼時候抵達電車車站？
由於電車可能會較原定時間提早到達車站，請於預計電車到達時間的**至少 15 分鐘前**抵達車站。

我應該在哪裏登車呢？
路線 1 的集合地點為**上環西港城**，路線 2 和 3 為**灣仔 The Pawn**。請在集合地點向穿上《二十五分鐘後》T 恤的工作人員出示門票 。

如何前往 The Pawn？
你可於互聯網上找到清晰的指示前往灣仔莊士敦道 62 號。
一般指示如下：最就近 The Pawn 的港鐵站是灣仔站。請由 A3 出口前往地面，然後轉右直走。尋找一幢歷史建築物，建築物上的大型標誌為「The Pawn」，再找穿着項目《二十五分鐘後》T 恤的工作人員。

如何前往西港城？
你可於互聯網上找到清晰的指示前往上環德輔道中 323 號。
一般指示如下：最就近西港城的港鐵站是上環站。請由 B 出口前往地面，向右轉，然後一直走到目的地，再找穿着項目《二十五分鐘後》T 恤的工作人員。

如何返回巴塞爾藝術展香港展會所在場地？
如由 The Pawn 出發，你可於互聯網上找到清晰的指示前往香港會議展覽中心。
一般指示如下：請往灣仔港鐵站 A3 出口，再找可直接通往香港會議展覽中心的行人天橋。由 The Pawn 步行至香港會議展覽中心需時約 15 分鐘。

在上環西港城總站，我們已安排穿梭巴士接載你返回位於香港會議展覽中心的巴塞爾藝術展香港展會。當你下電車時，我們的工作人員會引領你前往乘搭穿梭巴士。